

**BRIGHTON & HOVE CITY COUNCIL
HOUSING MANAGEMENT PANEL: CENTRAL AREA
2.00pm 17 MAY 2022 - HYBRID MEETING
MINUTES**

Present

Councillors: Hugh-Jones (Chair), Rainey

Representatives: Barry Hughes, Carl Boardman, David Spafford

Officers: Martin Reid, Janet Dowdell, Justine Harris, Simon Bannister, Thomas Bald

1 WELCOME, APOLOGIES, & INTRODUCTIONS

There were none.

2 ACTIONS & MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting were agreed as an accurate record.

3 ASB REVIEW

3.1 Justine Harris introduced the item on page 3 of Addendum 1.

3.2 Cllr Hugh-Jones was informed that:

- Customer Service teams ask the 5 screening questions when a call is logged for the first time.
- Community Protection notices are used by environmental health, field officers, and the safer communities team to issue as warnings in the first instance. They are not used in Housing as breaches of CPNs mean fines have to be paid which is not suitable for Council Housing areas.

3.3 Carl Boardman was informed that:

- Communication needs to be improved to manage expectations and for everyone to see all aspects of dealing with ASB.

3.4 David Spafford was informed that there is the potential for tenant reps to have training in how to help victims of ASB.

3.5 Barry Hughes raised that he referred a resident to Housing customer services who told her that no signs could be put up at Sylvan Hall, which was against the principles of the ASB review document.

4 RESPONSES TO RESIDENT'S QUESTIONS

Ruined Paintwork on Somerset Point

4.1 Martin Reid confirmed he would meet with Carl Boardman for an on-site visit to assess the issues.

Underground Car Park at St James' House

4.2 Martin Reid confirmed that the scaffolding at St James' House is currently a health and safety measure, but would get back to David Spafford with an update.

Estate Inspections

4.3 David Spafford was informed that community engagement are working hard to identify tenant representative gaps across the city and fill them, and that equalities impact assessments will be held to make it easier for people to engage with area panels and housing.

Window Replacements

4.4 Martin Reid confirmed he would check with Geof Gage about the progress of the Sylvan Hall window replacements.

RESOLVED:

- Martin Reid to get in contact with Carl Boardman to arrange a site visit to Somerset Point to assess paintwork.
- Martin Reid to get back to David Spafford with an update on the scaffolding at St James' House.
- Martin Reid to get an update on the Sylvan Hall window replacements.

5 HOUSING COMMITTEE WORKPLAN PROGRESS UPDATE AND HOUSING PERFORMANCE REPORT QUARTER 3 2021/22

5.5 Martin Reid introduced the item starting on page 61 of the Agenda.

5.6 Martin Reid confirmed he'd get back to Barry Hughes with an update of when the door replacements are scheduled for Sylvan Hall.

RESOLVED: Martin Reid to contact Barry Hughes with an update of when the door replacements are going ahead in Sylvan Hall.

6 POSITIVE COMMUNITY NEWS

6.1 Simon Bannister raised that the residents of Hampshire Court are pleased with the new fence.

7 ANY OTHER BUSINESS

7.1 Councillor Hugh-Jones suggested having a standing item on the Central Area Panel for issues the Councillors or Residents want to raise more generally.

7.2 Carl Boardman raised that the information is hard to follow especially for newcomers.

The meeting concluded at 20:23

Signed

Chair

Dated this

day of

